

1. Introduction

These general conditions of sale, hereinafter referred to as "conditions", are concluded between

Firstly,

The AUBERGE COMBERTAULT company registered under SIREN 400 629 580

Hereinafter referred to as <http://www.auberge-labouzaize.com>

And on the other hand,

People, individuals or not, wishing to purchase gift vouchers via the site: <http://www.auberge-labouzaize.com>

Hereinafter referred to as the "customer" or "the customers".

2. Purpose and scope

These general conditions aim to define the terms of sale between "<http://www.auberge-labouzaize.com>" and its Customers.

They specify the general conditions of realization of the various stages of the sale, from the placing of the order to the delivery of the products and ensure the follow-up of this order between the parties.

These general conditions of sale govern the sale of gift vouchers found on the merchant site of <http://www.auberge-labouzaize.com>. These conditions also apply for other sales methods: email, mail order, telephone.

3. The Order

3.1 Placing the order:

The different methods of placing an order are: <http://www.auberge-labouzaize.com>, postal mail, email or telephone.

The customer agrees to provide the following information when placing the order:

Customer identification: Name, first name, address, telephone, voicemail. Description of the products requested Quantities ordered Method of payment chosen.

The order is formalized:

Customer signature by sending the customer payment. This procurement constitutes an irrevocable commitment by the customer, except for the withdrawal period (see paragraph 8).

The products ordered will be delivered within the limits of available stocks.

3.2 The command

3.2.1 Capacity to contract:

The legal conditions for exercising online purchases are governed by articles 1124 and 488 of the Civil Code, and the so-called HAMON law of March 17, 2014.

3.2.2 Acceptance of the conditions by the customer:

The fact for the customer to check the box "I have read and I accept the general conditions of sale" before validating his order automatically entails the express acceptance by this one and without restriction or reservation of these General Conditions of Sale ".

3.2.4 Refusal of an order:

We reserve the right to not insure an order (for example: unpaid bills, declared dispute) and we will notify you by e-mail or by telephone of this case.

3.2.5 Payment deadlines by bank transfer or check:

Deferred payment by check must be made within 15 days otherwise the order will be canceled.

3.2.6 Price:

Our prices are in Euros, VAT included. The VAT applicable to the products will be that in force on the day of the order.

3.3 Order registration / confirmation

Your order is final once you receive a confirmation email from us.

4. Payment of the order

4.1 Payment method for the order

The different payment methods available to you are:

- By cheque

In the event of a possible delay in payment (refusal to cash a check, etc.), it is the customer's responsibility to pay by any other appropriate means, failing which the order will be canceled.

4.2 Transfer of ownership of the products covered by the order:

The customer will be the owner of the goods ordered from the date of total payment of the order.

5. Delivery of the order

5.1 Delivery time:

Gift vouchers can be printed directly from the website <http://www.auberge-labouzaize.com> and are therefore not subject to delivery conditions.

6. Force majeure

Cases of force majeure: strike or natural disasters, can hinder the successful completion of an order and would automatically suspend its execution after a certain period. These cases are in addition to those usually retained for French case law.

7. Complaint for non-compliance

The customer can lodge a complaint within a maximum period of 15 days after receipt of the goods in the event of:

- Non-conformity of the product compared to the order
- An error on the product sent.

4.2 Transfer of ownership of the products covered by the order:

The customer will be the owner of the goods ordered from the date of total payment of the order.

5. Delivery of the order

5.1 Delivery time:

Gift vouchers can be printed directly from the website

<http://www.auberge-labouzaize.com> and are therefore not subject to conditions of delivery.

8. Right of withdrawal

HAMON law of March 14, 2014: The customer has a withdrawal period of 14 days working from the day on which the distance contract is concluded, and of which we have accused receipt by email, including information relating to our general conditions of sale and the contractual conditions of withdrawal. These conditions are excluded in the event of the sale of perishable goods.

To download the withdrawal slip, click here.

9. Guarantees

Article 1641 and following of the Civil Code: guarantee against hidden defects.

10. Electronic signature - Data protection –

The electronic signature is materialized by the validation click.

According to article 34 of the law "Informatique et Libertés" of January 6, 1978, the processing automatic information, including the management of e-mail addresses of users of the site, has been declared to the CNIL.

11. Intellectual property

We have the intellectual property of our site in terms of its presentation, its content including images.

Partial or total reproduction of the site is strictly prohibited.

12. Different and French laws

If dispute and lack of amicable agreement, the competent court will be that of MACON and French laws which will be applied systematically.

13. Duration and application

These general conditions of sale apply to all the products that we sell on our site <http://www.auberge-labouzaize.com> and this for a period of one renewable by tacit agreement.